GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA

UNSTARRED QUESTION NO:6024
ANSWERED ON:05.05.2005
DECLINE IN CATERING AND BEDROLL FACILITIES
Singh Shri Ganesh

Will the Minister of RAILWAYS be pleased to state:

(a) whether the Government is aware that the catering and bedroll facilities in the trains is declining day-by-day ;

(b) if so, the reaction of the Government thereto ;

(c) the number of complaints regarding supply of dirty bed rolls in trains particularly in the trains between Delhi- Rewa, Hazrat Nizamuddin-Jabalpur and Rewa-Bhopal received during the last one year ;

(d) the action taken against the officials and the supplier in this regard ; and

(e) the corrective measurers taken/to be taken to improve these facilities in trains?

Answer

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS (SHRI R. VELU)

(a) No, Sir. The standard of catering and bedroll facilities in trains is satisfactory.

(b) Does not arise.

(c) to (e) Train-wise/route-wise figures of complaints are not maintained separately. However, some cases of unsatisfactory supply of bedrolls on trains do come to notice. In such cases, suitable action is taken by the railway administration to set the deficiencies right. With a view to supply good quality bedrolls to the passengers, regular checks are conducted and remedial action is taken wherever shortcomings are detected.